



May 15, 2026

Initiatives to restore the trust of customers and society

## Launch of the Compliance Officer Qualification Scheme

The General Insurance Association of Japan (GIAJ) will commence operation of the Compliance Officer Qualification Scheme on June 1, 2026. This scheme is designed for Compliance Officers and Supervisory General Managers (hereinafter referred to as 'Compliance Officers, etc.')

whose appointment is mandatory for Specific Large-Scale Multi-Representative General Insurance Agencies under the amended Insurance Business Act (scheduled to come into force on June 1, 2026).

### ■ Appointment of Compliance Officers, etc. at Specific Large-Scale Multi-Representative General Insurance Agencies

Specified Large-Scale Multi-Representative General Insurance Agencies are required to appoint a Compliance Officer at each sales/business office engaged in insurance solicitation activities. This Compliance Officer must provide the necessary advice or guidance to officers and/or employees engaged in insurance solicitation activities to ensure that they conduct such activities in compliance with the relevant laws and regulations.

Furthermore, at the head office or principal office, a Supervisory General Manager must be appointed to supervise Compliance Officers and provide necessary advice or guidance to the officers and/or employees at every Specific Large-Scale Multi-Representative General Insurance Agency to ensure that they carry out insurance solicitation activities in compliance with the relevant laws and regulations.

We will steadily advance initiatives to restore trust, by taking into account the background and intent of the amendment of the Insurance Business Act.

\*English translation of the news released in Japanese on May 11, 2026

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